OSCE

Candidate information

You have been advised by ambulance communications that there is a high-profile celebrity coming into ED shortly. The ambulance call stated the celebrity is known country-wide, easily recognisable, and is presenting with an issue which is NOT immediately life-threatening, but will require rapid assessment on arrival. The implication is that the patient will be a priority 2 for clinical reasons.

You have been approached by the NUM to prepare for the arrival of this celebrity. The NUM would also like you to nominate a media liaison person, and has questions for you.

The department is under control, you are well staffed, and there is a resuscitation bay, an interview room (usually used for psychiatry patients) as well as three acute bed spaces with curtains available for use.

Domain	**%**
Medical expertise	
Prioritisation and decision making	40
Communication	20
Teamwork and collaboration	
Leadership and management	20
Health advocacy	
Scholarship and teaching	
Professionalism	20

Actor (NUM) information
You have been advised of the imminent arrival of a celebrity patient who will likely be an ATS category 2 patient on arrival.

You are concerned about the issues around a "VIP patient" and have questions for the FACEM in charge.

Prompts:

- What measures do we need to put in place specific to THIS patient?
    - Security, privacy, confidentiality
    - Name change on system
    - No visitors unless on list provided by patient
    - Senior staff involvement
    - Notify – security, admin, media liaison
    - Setting – avoid waiting room, single room, space for security/entourage, media area
    - ED staff – small numbers, inform of VIP nature of patient
    - Avoid short cuts – assess and manage appropriately in ED
- How do we decide on a media liaison person? What factors should be considered?
    - Who – person in charge, media experience, well dressed, well spoken
    - Setting – preferably in front of hospital, not in front of ED (difficult to maintain, security, confidentiality)
    - Check media identification, no interruptions
    - Information – prepared statement of event, how serious, no confidential information
    - No speculation, no lies
    - Minimise questions – deflect these where possible

Marking:

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	Mark
Identifies need to perform "normal" ED assessment with modifications	2
Recognises media intrusion risk and need to manage this	2
Clear plan for security, private room, etc	1
Notifies security, admin, media liaison as appropriate	1
States factors needed for media liaison person (reasonable list)	2
Informs ED staff of VIP patient and need for extra measures	1
Manner – organised, calm, rapport with NUM	1