

OSCE

Candidate information

On a non-clinical day, you were reviewing X-rays. One of these was for a 5 year old boy seen and discharged 3 days prior with a diagnosis of “elbow sprain”. You have reviewed the Xray (not available in the station) and seen that the official report states, “A Gartland 1 supracondylar fracture is present”. As a result, you have called the mother and asked her to bring her child back to ED for review. The mother is waiting for you in a Paediatric bay. The nurse tells you the mother has made a formal complaint to the hospital about how her son was managed.

Domain	%
Medical expertise	
Prioritisation and decision making	
Communication	30
Teamwork and collaboration	
Leadership and management	30
Health advocacy	40
Scholarship and teaching	
Professionalism	

Actor () information

You have made a formal complaint to the hospital. Three days earlier, your 5-year-old son presented to ED with elbow pain after a FOOSH. After X-rays, the treating doctor had “pulled on the elbow several times, causing him to cry”. The doctor then told her that the child had a “sprained elbow” and discharged him, advising you to return if the pain did not settle.

Of note, your son was not given analgesia in ED. You felt the treating doctor spoke in a rude and insulting manner and was rough in his examination.

Prompts:

- Essentially, be angry at how your son was treated
- Insist on the doctor in question being fired or similar if you like

Marking:

	Mark
Organises appropriate management for the fracture	2
Open disclosure of missed diagnosis and investigation this	2
Approach to mother – open, honest, empathetic, non-judgemental	1
Express regret without liability	1
Asks for mother’s side of story and actively listens	2
Suggests further investigation of incident (see above)	1
Documentation/further training of staff/AIMS or similar	1