

OSCE

Candidate information

Your RMO has asked you to help with management of Natalie Cortes, a 46 year old female who is a “frequent flyer” in your department. She has a complicated history, and often presents in an agitated state requiring a code black on arrival. Her main diagnosis on the system is “personality disorder with cluster B traits”, and she frequently presents with an overdose.

On this occasion, Natalie has shown up agitated, and is causing chaos in triage, demanding to see the “big potato” in charge. She has been throwing magazines around and yelling loudly, stating she has been waiting for too long.

A code black was called by the triage nurse and Natalie has been sedated with 10mg of IM droperidol.

Please advise your RMO on the management of Natalie.

Domain	%
Medical expertise	40
Prioritisation and decision making	
Communication	30
Teamwork and collaboration	
Leadership and management	
Health advocacy	30
Scholarship and teaching	
Professionalism	

Agitated frequent flyer

Actor (RMO) information

You have asked your consultant to help with the management of Natalie Cortes, a 46 year old female who is a “frequent flyer” in your department. She has a complicated history, and often presents in an agitated state requiring a code black on arrival. Her main diagnosis on the system is “personality disorder with cluster B traits”, and she frequently presents with an overdose.

She has presented agitated and causing chaos in the waiting room, asking to see the “big potato” (delirium!). She has been sedated with IM droperidol 10mg.

You ask your consultant how to manage her from here on. Unbeknownst to your consultant, Natalie is actually medically unwell after taking belladonna. The consultant will only work this out if they ask for further details, which you may give them **only** if asked for:

BP 90/60

HR 110

Sats 92% RA

T 39.2C

Pupils dilated

Diaphoretic

Marking:

- Considers differential diagnoses: toxicology, CHI, ICH, infection (meningitis/encephalitis), BGL abnormalities, electrolyte disturbance, hyperthermia, psychiatric.
- Care and control of patient
- Asks for appropriate information
- Orders appropriate tests

	Mark
Considers differential diagnoses	2
Places care and control or similar on patient	2
Asks for appropriate information/obs	2
Acknowledges need for safety of staff	2
Acknowledges need for safety of patient	1
Orders appropriate tests	1