

- a. List the criteria for giving an ATS category 2 to a patient. (3 marks)
- b. List examples of symptoms or possible diagnoses which would elicit an ATS category 2 to a patient. (3 marks)
- c. Which features in a mental health presentation would result in giving an ATS category 1 to a patient? (3 marks)

SAQ 3

You have been asked by the ED director to write a business case for a new ultrasound machine.

- a. What are the elements to include in your proposal for the purchase? (7 marks)
- b. Which features would you consider important in choosing the model to purchase? (5 marks)

SAQ 4

You are the consultant on duty when one of the female nurses approaches you and complains about the registrar who has just left after the night shift.

She was rude and condescending towards the nurse, who has decided to tell you because it has happened on other shifts as well. Furthermore, the nurse has got the impression that other members of the nursing staff feel intimidated by the doctor.

- a. How would you proceed with respect to the complainant? (4 marks)
- b. How would you investigate the incident? (3 marks)
- c. How would you approach the meeting with the doctor involved? (2 marks)

SAQ 5

It is Friday evening at handover. It is 2300. A 14 year old girl is BIBA after being found running in and out between cars and was very agitated. On arrival, she is screaming and yelling at the ambulance entry and trying to run back out. Her parents are on their way.

- a. What are the main issues in this situation? (10 marks)

SAQ 6

The mother of a child makes a complaint. She states that three days previously, her 5 year old son had presented to the ED with elbow pain after a FOOSH. Following X-rays, the treating doctor had "pulled on the elbow several times causing him to cry". The doctor stated that he had suffered a "sprained elbow" and to return if the pain did not settle.

The mother is distressed that her son had received no analgesia for the sprain and that he continued to not move the elbow because of pain. She also complained that the doctor spoke in a rude and insulting manner, and was very rough in his examination.

During your investigation, you find that the official report of the X-ray showed a supracondylar fracture.

- a. In dealing with the complaint, describe the features of your immediate response. (6 marks)

- b. Your further approach to the complaint includes? (6 marks)

SAQ 7

Your CEO is reviewing the clinical governance framework of the hospital and asks you to send him the ACEM recommended clinical indicators for ED performance within each of the domains.

- a. What are the domains? (6 marks)
- b. List an indicator for each domain. (6 marks)

SAQ 8

Your director asks you to write a protocol for assessment of PV bleeding in early pregnancy. With respect to designing a protocol, write the headlines which need to be included in ANY clinical protocol. (8 marks)